



FROM DAY ONE HELPING
MEMBERS FIND THEIR FEET
AND BEYOND

IFLA WLIC 2019
ATHENS

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Legislative Assembly of Ontario

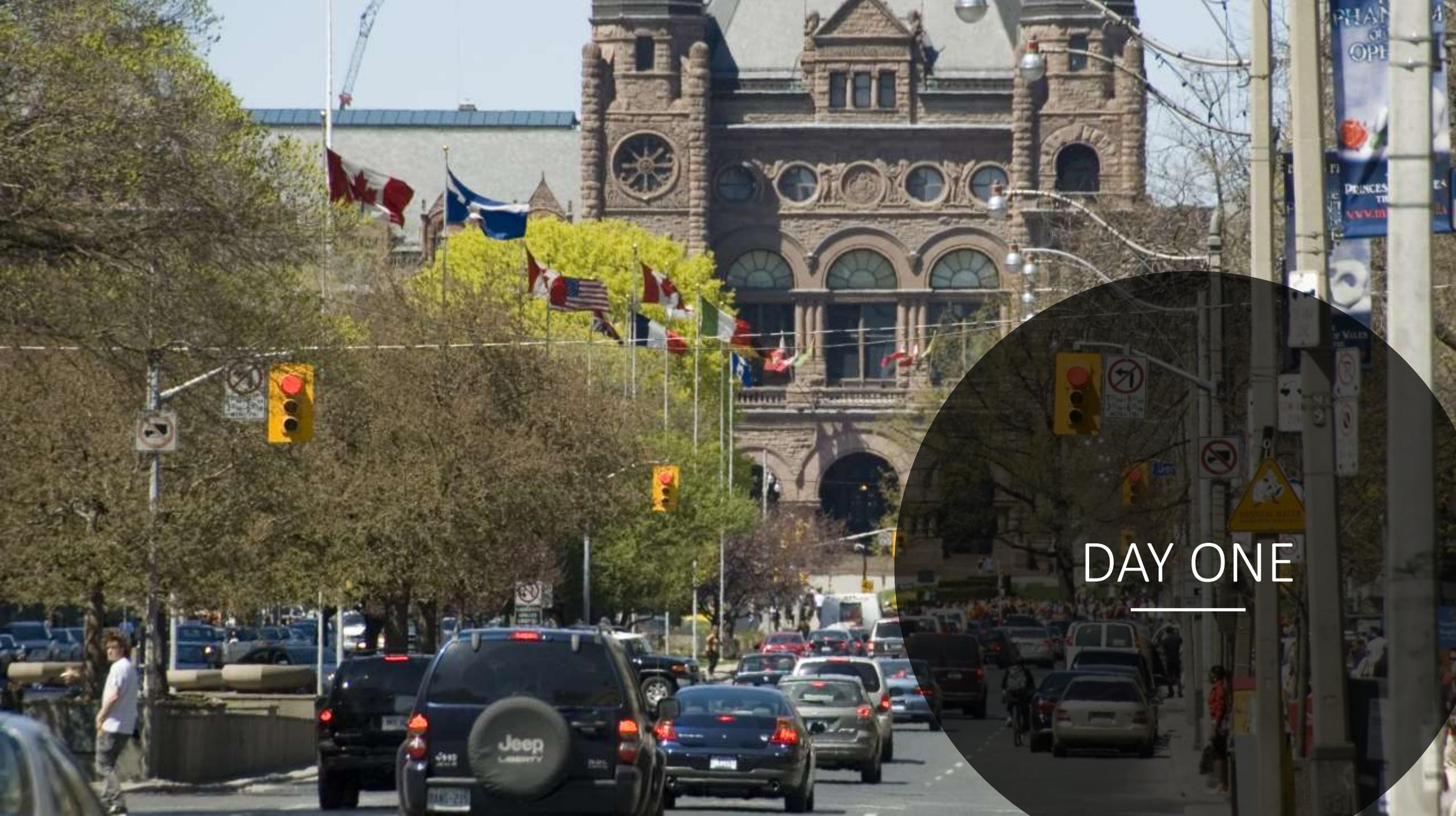
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CONTEXT

- Toronto, Ontario, Canada
- Westminster-style parliament
- 124 Members of Provincial Parliament
- Election June 2018
 - 15 new electoral ridings!

Help Members find their feet





DAY ONE

HELP #1: MEMBERS' PORTAL

MEMBERS' PORTAL: OUR PLAN

Requirements	Guiding Principles
<ul style="list-style-type: none">• User-centred design• Simple look and feel• No assumed knowledge• Chronological approach• Practical!	<ul style="list-style-type: none">• Any device• Anytime• Anywhere

MEMBERS' PORTAL: WHAT WE DID

Tech	Content	Informed by
<ul style="list-style-type: none">• Drupal• Simple login	<ul style="list-style-type: none">• Reused, updated• Plain language	<ul style="list-style-type: none">• Exit interviews• Time-sensitive activities



[Home](#) > [Getting started](#)

Getting started



Congratulations on your election!

Here are a few things you might want to know to get started in your new role.

Find your salary

Head to [the Salary page](#) to find out how you will be paid.

Set up your offices

Get set up so you and your staff can attend to your constituents' needs as soon as possible. Check out [Setting up your offices](#).

Make it official: contact the Integrity Commissioner

You have to give [the Office of the Integrity Commissioner](#) a disclosure statement **within 60 days of your election**. Read more in [Before your first day in the Chamber](#).

Learn where you can get support

Have a question? Not sure who to contact? [Learn where you can get support](#).

Contacts

New MPPs hotline

416-325-7777

1-888-444-0208

ask@ola.org



Your first day in the House

This is what you need to know so you're comfortable walking into the Chamber for the first time.

Walk through a day in the House

Learn about [Chamber rules, practices, and decorum](#) and what to expect [in the House](#).

Know your Chamber staff

Get familiar with the people you will see in the House who can help you. Get to know [Your Chamber staff](#).

Witness the start of a new Parliament

Find out how the Speaker is elected and what happens during the throne speech debate in [Start of a new Parliament](#).

Give your inaugural speech

Learn about addressing the House for the first time in [Your inaugural speech](#).

BENEFITS

Practical

One-
stop
resource

Always
up-to-
date

Drupal

CHALLENGES

Getting content

Plain language

Getting it "right"

Promotion



AND BEYOND

HELP #2: FIRST READING

FIRST READING: INFORM MEMBERS OF NEW LIBRARY RESOURCES

What is it?	Tech	Resources
Bi-weekly newsletter emailed to all Members and Assembly staff	Springshare's LibGuide Platform + a script + mail merge	One librarian + one library technician

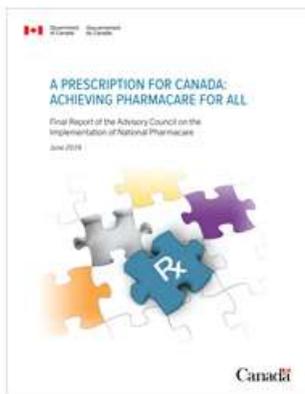


First Reading

New and Notable Publications

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Health, Education



**A Prescription for Canada :
Achieving Pharmacare for All :**
Final Report of the
Advisory Council on the
Implementation of
National Pharmacare

Health Canada

[More information...](#)



Justice, Social Issues



**Governing Cyberspace
during a Crisis in Trust :**
An essay series on the
economic potential - and
vulnerability - of transformative
technologies and cyber security

Centre for International
Governance Innovation

[More information...](#)



Planning, Environment



The single-use plastics dilemma :
Perceptions and possible
solutions

Sylvain Charlebois, Tony Walker,
Eamonn McGuinty, Janet Music

Dalhousie University,
Agri-food Analytics Lab

[More information...](#)



Legislative Library and

Public Administration, Finance



Nurturing new growth :
Canada gets ready for
Cannabis 2.0

Deloitte

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Ontario's Deficit
Reduction Strategy
Mirrors Previous,
Unsuccessful Attempts

Great Reads Collection



Call Me by Your Name

Lambda Literary Award for Fiction,

André Aciman

[More information...](#)



BENEFITS

Direct
links

Subject
clusters

Topical
titles

Design

CHALLENGES

Manual
process

Time-
sensitive

No
content!

Email
fatigue



THANK YOU!

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