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Founded in 2013, EPRS comprises 315 colleagues in four directorates:

- = Members' Research Service
- = Impact Assessment and European Added Value
- = Library and Knowledge Services
- = Resources

Progress so far...

During the recent 2014-19 EP term, EPRS:

- = responded to 16,500 parliamentary research enquiries (from 93 % of MEPs),
- = undertook ex-ante and ex-post policy evaluation work for 20 EP committees,
- = produced 5,000 publications, with increasingly active use of info-graphics,
- = handled nearly 100,000 library reference requests and 250,000 public enquiries,
- = introduced EPRS App(s), video-briefings, podcasts and other outreach tools,
- = organised 230 events and generated 15 million page-views electronically.

... Next steps in 2019-24 European Parliament

- = EPRS to become the 'go-to' source for research, analysis and information on EU policies, issues and law - both within the EU system and beyond,
- = organise EPRS publications into more systematic and recognisable 'series',
- = publish more on 'citizen-friendly' topics: 'Understanding the EU' and 'Living in the EU',
- = begin more systematic stress-testing of current and future EU policies,
- = develop 'European Science-Media Hub' at interface of politicians, scientists and media,
- = further increase use of digital tools for research, publication and communication,
- = continue digital transformation of EP library services and digitisation of EP archives,
- = seek to make all EP library services available, on and off site 24/7, on all devices,
- = open some library services to public: EP library catalogue and Solvay Library of Europe,
- = build networks of partner libraries (for research) and affiliated libraries (for public),
- = intensify links with NPRSLs, including on ex-ante and ex-post policy evaluation work,
- = strengthen links with international organisations, national and regional governments,
- = intensify contact and exchange with major think tanks and world-class universities.