## Chamber Seating Plan: What it Taught Us

August 16, 2016

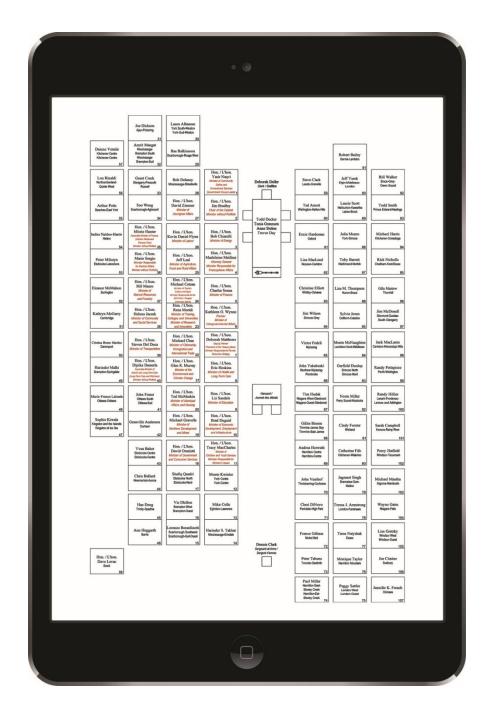
IFLA – Meeting the Needs of Parliamentary Clients: A

Knowledge Sharing Session



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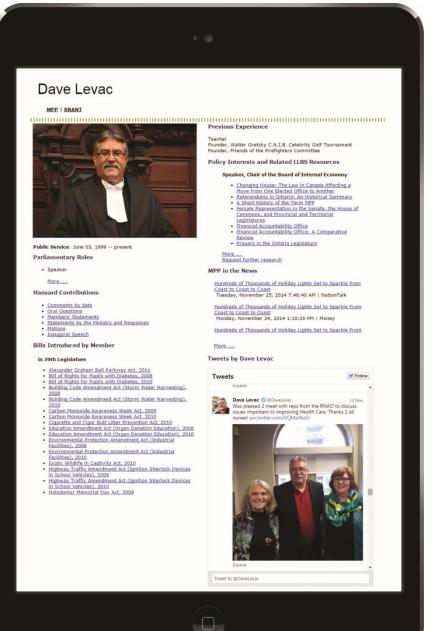
## ICSP- Digital, Integrated

# Observing users led to the "bright idea"

- Help Members get to know one another in the House
- Facilitate discovery of Memberand role-related information resources

### Challenges

- Digital had to look same as the paper version
- Authoritative, but timely
- No single source for data
- No subject mapping among information elements



## Member Profile Features

#### Parliamentary Information

- Dates of service
- Parliamentary roles
- Hansard
- Bills
- Riding information

#### Library and Research Resources

- Previous experience
- Policy Interests and related LLRS resources
  - Issue Briefings
  - Research Papers
- MPP In the News

#### **Further Resources**

- Tweets by member
- Contact information
- Request Research



### Lessons Learned

- Great ideas can come from anywhere
- Working in organizational silos inhibited our ability to innovate
- The result the sum was greater than its parts working with others we were able to leverage different skills to deliver existing information in new ways
- By considering the information needs of our colleagues at the outset we can avoid duplication and unnecessary collection and maintenance across the enterprise
- Working with others raised the consciousness of all about what might be possible

## QUESTIONS

- What is your experience working with "content creators" from other branches in your parliament?
- Do you tend to work in silos and then try to patch information together? or
- Have you invited them to join you in a project that you are leading?
- What were your challenges and what was the result?