Newsletter

November/December 2017

Issue 23



The IFLA KM Section provides an international platform for professional

communication and understanding of the significance of KM for libraries, following the developments in KM and promoting its practical implementation within the IFLA community.

The Voice of Global KM

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Knowledge Management Section

1. From the Chair



a. Eva Semertzaki accepts her new nomination to act as Chair for the section, WLIC 2017, Wrocław, Poland Photo credit: Emilio Sims

Dear KM Section members,

A four-years term is finishing, a two-year term is starting. This is my first time to communicate with you as Chair of the KM Section. I am honored that Leda Bultrini, the outgoing Chair of the Section nominated me for the position of the Chair. I am grateful for the nomination and thankful to all present SC member for electing me. I would like to express my gratefulness to Leda Bultrini, Wilda Newman, Information Coordinator and Mary Augusta Thomas (b), Secretary for the excellent work they accomplished during their term.



b. Wilda Newman, Leda Bultrini, and Mary-Augusta Thomas. Photo credit: Emilio Sims

At this stage, I would like to introduce you the new officers for the next two years: Julien Sempéré (c), Learning Center Project Manager, Université Paris-Saclay was elected as Secretary of the KM Section and K. Jane Burpee (d), Director of Libraries, Centennial College, Canada was named as Information Coordinator. As you know, the shift from the outgoing to the incoming officers was feasible in Wrocław, during the 83rd IFLA WLIC last August 2017.



c. Julien Sempéré

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The KM Section implemented a series of activities during the WLIC 2017: a satellite preconference, an open session and the 4th Knowledge Café, an award plus two business meetings. The KM Section sponsored the newly created Digital Humanities / Digital Scholarship Special Interest Group (DH/DS SIG). All activities were successful and well attended.

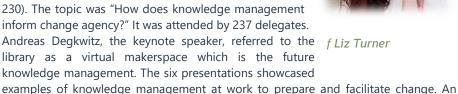
The satellite preconference was organized at the Library of the Wrocław University of Economics on Friday 18 August 2017. The theme was "New directions in knowledge management." Twelve countries were represented with the 40 participants. The keynote speaker, Dr. Joanna Paliszkiewicz, presented the future of knowledge management. The eight speakers presented topics on the theory and practice of knowledge management and technological innovations such as robots in libraries. All presentations are available at the conference website and the full papers are available at the IFLA Library. The catering services were graciously offered by Springer Nature China.

The satellite preconference was coordinated by Elisabeth Freyre (e) and Eva Semertzaki. The webmaster was Spencer Acadia and responsible for the catering sponsorship was Long Xiao (e). Special thanks go to all the program organizers as well as to Dawid Kosciewicz and the staff of the hosting library.

The open session was organized on 24-8-2017 (Session 230). The topic was "How does knowledge management inform change agency?" It was attended by 237 delegates.

attendees of the Session (237).

Knowledge Café.



innovation of the session was the Q&A part engaging the audience with the social media. The open session was successfully co-chaired by Liz Turner (f) and Leda Bultrini. Theirs and the rest of the team's wonderful work was reflected on the big number of

The Knowledge Café in its 4th session was held on 23 August 2017 (Session 200). The Café was jointly organized by the Knowledge Management Section in partnership with the Academic and Research Libraries Section, the Library and Research Services for Parliaments Section, and the Continuous Professional Development and Workplace Learning Section. The topic was "New librarians for new times: continuous learning to become change agents in a changing world." The setting of the room was in 12 round tables. For each table a facilitator coordinated the 20g Monica Ertel minutes discussion and a rapporteur was taking notes from the interactive conversation among the participants



of the table. The Café was attended by 183 people. For another year, Monica Ertel (g) showcased her experienced work in coordinating the



e K. Jane Burpee



d Elisabeth Freyre



The newly established Special Interest Group under the title Digital Humanities / Digital Scholarship is being sponsored by the KM Section. The SIG organized its first session under the topic "The global digital humanities and digital scholarship best practices: what is the role of IFLA and the DH/DS SIG? Lighting talks and interactive conversations." The DH/DS SIG was chaired by its convener, Xuemao Wang (h). Four speakers from four continents talked about libraries which have taken steps to re-define their roles, reconfigure their workplace and re-purpose their spaces. The session was attended by 196 delegates and the goal was achieved.



h Xuemao Wang

A unique event for the KM Section was the <u>2017 IFLA Professional Unit Communication</u> Award during the closing ceremony of the IFLA WLIC 2017. On behalf of the KM Section, the award recipient was Wilda Newman, the Information Coordinator of the Section until 2017. It was jointly awarded with the Academic and Research Libraries Section. The KM Section was selected for its comprehensive communication plan, its Newsletter, the use of several communication channels to promote its activities and the translation of the Section's leaflet in several languages. The Communication Plan is a best practice example which is to be followed by the KM Section and should be updated regularly. Congratulations to Wilda for the great achievement.

Thanks to the Standing Committee contributions, the KM brochure was translated in the seven official IFLA languages. It provides the opportunity for all people interested to learn about the KM Section, its goals and activities.

The KM Section held its two business meetings (BM) during the IFLA WLIC 2017. It reported the Section's activities j Agnes Hajdu Barat during the conference and planned its events for the IFLA WLIC 2018 in Kuala Lumpur. The year 2017 was the elections year. During the 1st BM the new officers were elected as mentioned in the beginning of this report. The new members of the KM Section are Agnes Hajdu Barat (i) and Sylvia Piggott (i). Four corresponding members have been nominated (Leda Bultrini, Jane Dysart, Wilda Newman and Steffen Wawra (k)). Xuemao Wang as the SIG convener cannot be nominated as a corresponding member, too. The agenda of the meetings referred to Global Vision program, to the Communication Plan and the Annual Report. The Advocacy Paper for knowledge management was presented during the 1st BM. It was decided to augment and enlarge it in the following months. Sylvia Piggott and K. Jane Burpee will work together to present the new version of the Advocacy Paper. The meetings were attended by 25 observers in total. The minutes of the business meetings will soon be published on the IFLA KM website. It has become a tradition that the KM Section organizes a dinner during the WLIC. Leda Bultrini organized the dinner in

Wrocław where many SC members and KM friends

participated.





i Sylvia Piggott



k Steffen Wawra

It was decided to work towards preparing a special issue for the IFLA Journal devoted on knowledge management. Leda Bultrini and Wilda Newman will contact the editor of the journal and work on a list of potential authors for the special issue, should the editor agree.

In November 2017, the new Chair prepared a new Action Plan 2017-2018 with comments from SC members. It was submitted to IFLA HO and to the Chair of Division



Featuring
IFLA KM Section
Member

MARY AUGUSTA THOMAS

Mary Augusta is Deputy Director of the Smithsonian Libraries guiding the operation of twenty-one libraries located in the museums and research centers of the Smithsonian, and Administration, Exhibitions, and Preservation Services. Ms. Thomas is the author of *An Odyssey* Libraries, 2002, and editor of Information Imagineering: Meeting at the Interface, with Milton Wolfe and Pat Ensor, 1998. Mary Augusta serves on editorial advisory boards for professional journals (portal: Libraries and the Academy), on the Publishing Committee of the American Library Association, and was Federation of Library Associations. In 2017 she received the Raymond Von Dran Memorial Award of the Catholic University of America. In her free time,

III where the KM belongs to on November 12, 2017. The purpose of the Action Plan is to include all future activities of the KM Section. It is to be updated frequently and be shared with to the SC members so that any delays can be identified and rectified.

It is important to keep the KM website updated with all relevant and necessary information (e.g. Annual report, Action plan, minutes, news, and call for papers). The other channels of communication such as the KM wiki, blog and the social media should be kept updated. In the next period until the IFLA WLIC 2018 the KM Section schedules to publish two issues of the Newsletter: no. 23 in November 2017 and no.24 in June 2018. All KM SC members are encouraged to provide content about KM.



l Spencer Acadia

The KM Section plans several events for the IFLA WLIC 2018. A satellite preconference is planned to be held on 23 August 2018 at Xiamen University Malaysia Campus, Salak Tinggi, and Selangor, Malaysia. The topic is "Is knowledge management the new library science?" and will be chaired by Long Xiao. The webmaster is Spencer Acadia (I) and members of the program team are Frank Cervone (m), Sylvia Piggott and Elisabeth Freyre. The team works closely and eagerly towards the organization of the SM.



A joint open session will be organized with Academic and Research Libraries Section and Rare Books and Special

m Frank Cervone

Collections Sections. The topic is "Digital scholarship and knowledge management: building confidence in the digital world". On behalf the KM Section, the joint open session will be co-chaired by Steffen Wawra. Members of the program team are 'Agnes Hajdu Barát and Liz Turner.

For the fifth time, Monica Ertel will chair the Knowledge Café. The topic is "Continuous learning for successful info pros in the knowledge". It will co-organized with Continuing Professional Development and Workplace Learning and Library and Research Services for Parliaments Sections.

The KM Section will continue to sponsor the DH/DS SIG and its convener, Xuemao Wang. The topic for the SIG session is "The transforming digital scholarship model: from service provider to interdisciplinary partner".

All SC members that contribute to the activities of the KM Section deserve congratulations. We will make efforts to engage more people in the activities of the Section. I invite you to support. K. Jane, the editor of the Newsletter and Julien for their work to promote the activities of the KM Section.



Chair, IFLA KM Section esemertzaki@gmail.com



M Eva Semertzaki



Featuring
IFLA KM Section
Member

JENNIFER A. BARTLETT

Jennifer is Interim Associate
Dean for Teaching, Learning,
and Research at the University
of Kentucky Libraries, has
responsibility for the Libraries'
public service operations. She
holds a master's degree in
library science from Indiana
University and is currently coediting a book on KM in
academic and public libraries.

2. Welcome the new Standing Committee



Image Photo credit: Emilio Sims

Eva Semertzaki, Greece

Chair	Members

Secretary

Jennifer Ann Bartlett, USA
Frank Cervone, USA
Blane K. Dessy, USA

Julien Sempéré, France

Monica Mooney Ertel, USA

Information Coordinator

Elisabeth Freyre, France

Lisa German, USA

K. Jane Burpee, Canada Agnes Hajdu Barát, Hungary

Xiao Long, China Magdy Nagi, Egypt

Spencer Acadia, USA

Hannele Näveri-Ranta, Finland

Sylvia Piggott, Canada

Nsiimoomwe Felix Rwomuzaano,

Uganda

Mary Augusta Thomas, USA K. Elizabeth Turner, USA

Victor Allan Walusimbi, Uganda

Dawei Wei, China

Convenor Corresponding members

Xuemao Wang, USA

Leda Bultrini, Italy

Jane Dysart, Canada

Wilda B Newman, USA

Steffen Wawra, Germany

Section Publications:

- The <u>KM Annual Report 2016-2017</u> written by Leda Bultrini, outgoing Chair of KM Section was submitted to IFLA HQ and the Chair of Division III. It is published on the KM official website;
- The <u>KM Action Plan 2017-2018</u> was prepared by Eva Semertzaki, incoming Chair of KM Section and was submitted to IFLA HQ and the Chair of Division III. It will be published on the IFLA KM website.
- 3. A first draft of the Advocacy Paper was prepared by Leda Bultrini and Eva Semertzako and was presented during the 1st KM Business Meeting in Wroclaw. A revision will be adjusted to the UN Sustainable Development Goals. The project team consists of Jane K. Burpee, Sylvia Piggott and Mary Augusta Thomas. In the meantime IFLA endorsed the KM project as it was written on the Action Plan. The version presented to the KM Business Meeting was sent to IFLA for their information.



Wrocław wrap up

3. Satellite Conference summary

Report submitted by Elisabeth Freyre and Eva Semertzaki

The IFLA Knowledge Management Section organized its Satellite Meeting under the title *New directions in knowledge management* at the <u>Library of the Wrocław University of Economics</u> in Wrocław, Poland, on Friday 18 August 2017.

Out of the 69 registrations, 40 attendees from 12 countries (Botswana, Canada, China, Egypt, France, Germany, Greece, Italy, Pakistan, Poland, Swaziland and USA) participated in the Satellite Meeting. One keynote speaker and 8 speakers shared their ideas with the audience who participated very lively in the discussion. Additionally, a panel discussion took place and one more speech before the closing remarks leaded the audience to the activities of the Knowledge Management Section during the WLIC 2017. Only one paper was not presented due to delayed flight arrival for the presenters. But it was managed to present this paper during the KM Open Session.



Dr. Joanna Paliszkiewicz, Keynote speaker, Photo credit: Emilio Sims

The program co-chairs were Elisabeth Freyre (Bibliothèque nationale de France) and Eva Semertzaki (Bank of Greece Library). The members of the organizing group were the Standing Committee members of the Knowledge Management Section: Spencer Acadia (webmaster, University of Kentucky) and Long Xiao (responsible for sponsorship of catering services, Peking University Library).





Photo credit: Emilio Sims

The organizers are grateful to Leda Bultrini, Chair, IFLA KM Section 2013-2017 for her guidance and leadership; to Dawid Kosciewicz (Deputy Director of the Library WUE) and his staff for the excellent hosting of the conference as well as for his efforts to organize the catering services. The organizers are also thankful to the generous sponsorship from Springer Nature China which offered Euro 1,200 for catering services (coffee and lunch breaks) in the premises of the Library. Moreover, special thanks are given to Emilio Sim for capturing the memories of the conference with his beautiful photos published in Emilio Sims Flickr.

4. Knowledge Café Summaries

Summary of 2017 World Library and Information Conference Knowledge Café Program
August 12, 2017: Wrocław, Poland
Sponsored by Continuous Professional Development and Workplace Learning, Knowledge
Management and Library and Research Services for Parliaments

Compiled by Monica Ertel

The Knowledge Café at the 2017 IFLA World Conference was an interactive discussion focused on the changing and challenging role of librarians in the ever-evolving information world. During the one-hour session, participants had the opportunity to attend two of twelve different table topics. This report summarizes eleven of the tables.

Discussion leaders kicked off the conversations that rapidly turned into insightful and very practical ideas that participants could take home. About 170 attendees gained insights on the importance of continuous learning as information professionals affect change in our communities. Rapporteurs captured the highlights shared here:

The table topics and discussion leaders included:

 New Skills for New Roles: Integrating a Wider Range of Public and Commercial Services in Libraries - Discussion Leader: Loida Garcia Febo (Information New Wave, USA) Summary submitted by Steve Wise (House of Commons Library, U.K.)



- 2. Stimulating Collaboration and Social Interaction: Best Uses of Library Spaces
 Discussion Leader: Vivian Lewis (McMaster University, Canada) Summary submitted by Eva Semertzaki (Bank of Greece, Greece)
- 3. Librarians as Mentors and Coaches: Supporting Education, Research and Well-informed Decision-making Discussion Leader: Ulrike Lang (State and University Library, Hamburg, Germany) Summary submitted by Eduardo Goldstein (Chilean Congress Library, Chile)
- **4.** Staff Continuous Learning: Practices and Tips Discussion Leader: Gillian Hallam, (Queensland University of Technology, Australia) Summary submitted by Juanita Jara de Sumar (McGill University [retired], Canada)
- **5.** Change Management Techniques: Communication and Leadership Discussion Leader: Karin Finer (European Parliamentary Research Service, Belgium Summary submitted by Ellie Valentine, Rapporteur (Freelance Librarian, USA)
- 6. What to Expect from New Grads Discussion Leader: Sandy Hirsh (San Jose State University, USA) Summary submitted by Mary Ellen Davis (Assoc. of College and Research Libraries, USA)
- 7. Developing an Innovative Library Culture in the Workplace Discussion Leader: Ewa Stenberg (Malmo University, Sweden) -Summary submitted by Sylvia Piggott, Rapporteur (Global Information Solutions, Canada)
- **8.** Keeping Up with Our Changing World: Intelligence Gathering Strategies Discussion Leader: Elizabeth Turner (TPG Global, USA) Summary submitted by Mary Augusta Thomas (Smithsonian Libraries, USA)
- **9.** Building Leadership Skills for Individuals and Teams Discussion Leader: Lillian Gassie (Library of Congress, USA) Summary submitted by Catharina Isberg (Helsingborg's Library, Sweden)



Featuring
IFLA KM Section
Member

XIAO LONG

Xiao, Long, Professor,
Deputy Director of Peking
University Library, and China
Academic Social Science &
Humanities Library, standing
committee member of Digital
Resource Acquisition Alliance
of Chinese Academic
Libraries, an adjunct
professor in Fudan University
and Sichuan University, and
the editorial board members
of a few Chinese core

- **10.** Focusing on the Critical, Not the Urgent: Practices and Tips Discussion Leader: Jane Dysart (Dysart & Jones Associates, USA) Summary submitted by Ida Kelemen (Hungarian National Assembly, Hungary)
- 11. Crowdsourcing for Library Decision Making: How to Encourage Diverse Thoughts and Ideas - Discussion Leader: K. Jane Burpee (McGill University, Canada) Summary submitted by Julien SEMPÉRÉ (Université Paris Saclay, France)

Read the full report on the IFLA KM WIKI

5. Open Session summary

Report submitted by Elizabeth Turner

The Knowledge Management Open Session #230, "How Does Knowledge Management Inform Change Agency?" was widely attended by over 180 people in the Main Court at the Congress Centre on Thursday, August 24th 2017.

This session's theme placed emphasis on the role of knowledge managers and information professionals in organizational change management. Our call for proposals invited exploration of methods for communication and training, establishing solidarity with those affected by change, as well as case studies on adoption of innovation in the library, workplace, academe, and society.



The selected presentations showcased examples of Knowledge Management at work preparing, facilitating, and

augmenting change. The audience was very attentive and curious with the breadth of topics and venues represented, from universities to public institutions and even the European Parliament. A short Q&A followed the presentations with audience members in the room posing queries to each of the speakers.

The session program team also engaged the audience with a social media Q&A to create a lasting conversation with the speakers and connections with information professionals not able to attend WLIC 2017. The very successful social media invitation saw a spike of almost 100 new interactions with the @IFLA_KM Twitter presence within the hour following the Open Session.

We are very appreciate of our authors and speakers from all over the world who shared their work on the following topics:

- Keynote: Future Knowledge Management the Library as a Virtual Makerspace Andreas Degkwitz, Humboldt University, Germany
- **2. Lean Knowledge Management at Vantaa City Library** Ritva Nyberg, Vantaa City Library, Finland
- 3. Agnotology and Knowledge Management in Parliamentary Library and Research Services Iain Watt, European Parliament, Brussels, Belgium
- 4. The Application of Knowledge Management in Organizational Restructuring of Academic Libraries: A Case Study of Peking University Library Xiao Long, Peking University Library, China
- **5. Organizing for Change at Uppsala University Library** Satu Bohm, Uppsala University Library, Sweden Karin Byström, Uppsala University Library, Sweden Petter Nerelius, Uppsala University Library, Sweden Linda Thorn, Uppsala University Library, Sweden

- **6.** Exploiting the Potential of Personal Networks to Support Knowledge Management Abdus Sattar Chaudhry, Kuwait University, Kuwait
- 7. Knowledge management practices in higher education institutions: A systematic literature review Jose Miguel Baptista Nunes, Sun Yat Sen University China, China Saima Kanwal, Sun Yat Sen University China, China Muhammad Arif, Sun Yat Sen University China, China

Special thanks also to K. Jane Burpee for assisting with session coordination and organization of selected papers. Other program team members include Ágnes Hajdu Barát and Klaus Ceynowa.







Featuring
IFLA KM Section
Member

AGNES HAJDU BARAT

Agnes is President of the Association of Hungarian Librarians, Head of Library Science Department at ELTE. I have been an active member of IFLA for the past 18 years, serving for KM Section. I was Secretary of KM Section between 2006 and 2009. I have been member of Governing Board since 2015.

6. IFLA's new Digital Humanities/Digital Scholarship Special Interest Group (SIG)

IFLA's Digital Humanities/Digital Scholarship Special Interest Group (SIG) had its official kick off at the 2017 IFLA General Conference Wrocław with a two hour program titled "The Global Digital Humanities Digital Scholarship Best Practices- What is the Role of IFLA and the DH/DS SIG: Lightning Talks and Interactive Conversations." The program included four speakers from four continents: Edwin Qobose, acting director of the University of Botswana



k Xuemao Wang Photo Credit Emilio Sims

Library; Sophie Vandepontseele, history licentiate at the Université catholique de Louvain; Zheng Wang, associate university librarian for digital access, resources and information technology at the University of Notre Dame; and Lihong Zhou, associate professor at the School of Information at Wuhan University. About 130 of our IFLA colleagues attended the session.

Réunion à Lyon et Paris

Des journées pour les jeunes professionnels, l'occasion de se sensibiliser à la gestion des connaissances!

La section Gestion des connaissances participe à l'organisation des journées « Nouveaux bibliothécaires dans un monde qui change ».

Les 11 et 12 janvier prochains se tiennent des journées destinées à tous les professionnels francophones des métiers de l'information scientifique et technique. Dans une dynamique qui nourrit la réflexion menée au sein de l'IFLA, plus de 400 professionnels se réuniront à Lyon et Paris en présence de Gloria Pérez Salmerón, présidente de l'IFLA. Le SIG Jeunes professionnels en la personne d'Antoine Torrens pilote ces journées qui réuniront des acteurs, outre la présidente, de l'IFLA comme Jonathan Hernández. Julien Sempéré, secrétaire de la section, participe avec notamment le Comité français international des bibliothécaires et de la documentation et l'Ecole nationale des Sciences de l'information et des bibliothèques au comité d'organisation. La section Knowledge Management animera un Knowledge Café en simultané entre Paris et Lyon le jeudi 11 janvier. Francophones de tous pays, n'hésitez pas à vous joindre à ces journées : http://nouveauxbibliothecaires.cfibd.fr/

7. KM Section Joint winner of the IFLA Professional Unit Communication Award 2017

The Knowledge Management Section were awarded joint-winners of the 2017 **IFLA Professional Unit Communication Award** at the Closing Ceremony of the WLIC 2017.

The Knowledge Management Section was selected for its comprehensive communication plan and the use of various communication tools (website, Facebook, Twitter, Wiki, Newsletter and section leaflet).

The Jury particularly appreciated the Section's effort to communicate in all IFLA languages, and the Section's good team work.



l Leda Bultrini, Wilda Newman, Mary-Augusta Newman

Read more on the KM Section website.



We asked, Jane Dysart,

"What does KM mean to

vou?"

Be in our next newsletter!

Please <u>share</u> your thoughts and ideas with us!

SPOTLIGHT:

What does KM Mean to You?

Jane Dysart, Curator of Curiosity & Partner, Dysart & Jones Associates and Conference Chair, KMWorld (Nov 4-7, 2018

I'm a librarian by training and I've been in the "KM" business since 2000. Since that time I've been building a worldwide network of KM professionals, colleagues in all types of industries, communities and organizations. I have many conversations using many different channels to find out what people are doing in the work of KM so that I can profile them and have them at speakers for the KMWorld conference which I have programmed and chaired annually in the US since 2000.

I look at KM in the broadest possible way, basically to mean **knowledge sharing**, an activity that librarians, archivists, curators of museums and galleries, and lots of others have been doing for many many years. Towards the end of the last century 'knowledge management' was being used to refer to a number of processes and activities within organizations. The words "knowledge management" have gone in and out of fashion over the last 20+ years but I still believe that knowledge sharing needs to be a core activity of all organizations and communities. Think of volunteer organizations like associations where people are being elected and appointed regularly; how do they pass along the knowledge they gain while doing the activities and responsibilities assigned to them? Or in your own library where people are retiring and new librarians are being hired out of university. How do they learn and get up to speed so they can excel in their job and the library as a whole can thrive?

Building learning organizations with core values of knowledge sharing means creating collaborative, not hierarchical, organizations. It revolves around a number of activities and processes and I'd like to turn to one of my colleagues to explain further. **Stan Garfield**, a long time KM practitioner (bio https://sites.google.com/site/stangarfield/stangarfield%27sbio), and frequent speaker for me, has an extensive piece on the definition of KM (https://www.linkedin.com/pulse/knowledge-management-defined-stangarfield/) but what I asked him to do a number of years ago was give me a list of those activities, processes, etc that could make up KM in an organization even if they weren't called KM. Here's how Stan put that list together (https://www.linkedin.com/pulse/100-knowledge-management-specialties-50-km-components-stan-garfield/). And if you want to see all Stan's extensive resources on KM, here's where he keeps it (https://sites.google.com/site/stangarfield/kmresources).

8. Planning for Kuala Lumpur



Key Conference Dates

START OF REGISTRATION START OF ACCOMMODATION BOOKING EARLY REGISTRATION FEES DEADLINE STANDARD REGISTRATION FEES DEADLINE ONSITE REGISTRATION

CONGRESS DATES

1 October 2017 1 October 2017 15 May 2018 22 August 2018 from 23 August 2018

24 – 30 August 2018

Planned KM Section Activities:

A. Satellite Conference

Theme: Is knowledge management the new library science?

Venue: Xiamen University Malaysia campus (XMUM), Salak Tinggi, Selangor, Malaysia (15 minutes from Kuala Lumpur International Airport)

Conference website: https://sites.google.com/view/ifla2018km/



The one-day Satellite Conference aims to understand, describe, and demonstrate how KM and library science intersect and differ, especially in terms of how graduates of library science programs use the skills and techniques of KM as they manage corporate and organizational information assets. In addition to exploring these issues, it will investigate how future trends in KM can be met especially as the scope of KM grows into other areas and the need to on-going continuing professional development increases.

The deadline for submitting paper proposals is <u>February 1, 2018</u>. Please send proposals in .docx or .pdf format to Frank Cervone (<u>fcervone@cervone.com</u>) and Wu, Yue (<u>wuy@lib.pk.edu.cn</u>) (on behalf of Long Xiao, Program Chair).

We are excited to meet up with you in Malaysia!



Grazie Emilio!



Once again we extend our deepest appreciations and thanks to Emilio for all of his wonderful work documenting the section's activities with his photographs. We thank you for your graciousness and friendship, as well as your photographs.

B. Open Session

New Frontiers for Knowledge Management and Digital Scholarship - Communicating and Discussing New Library Roles

Knowledge Management Section (KM), Academic and Research Libraries Section (ARL) and Rare Books and Special Collections Section (RBSC) will present a Joint Session on Kuala Lumpur.

Theme: Digital scholarship and knowledge management: building confidence in the digital world

The session will explore issues of trust in digital libraries, and the impact of those issues on digital scholarship. Knowledge management plays a critical role for libraries and organizations seeking to establish trustworthy digital repositories and to preserve reliable, verified content.

What can Digital Scholarship and Knowledge Management do to make the future open and diverse, based on genuine verified content?

C. Knowledge Café

Knowledge Café 2018: Continuous Learning for Successful Info Pros in the Knowledge Economy

Please join us at the fifth Knowledge Café at the IFLA Conference in Kuala Lumpur (August 24-30, 2018). This year's interactive session will focus on the essential role information professionals play in managing the knowledge within our organizations in order to best support our customers, whether they be public, university, governmental, parliamentary or corporate libraries. Continuous learning is key in preparing and building on the skills necessary to succeed. This session will be organized using round tables and facilitators with a number of different topics such as coaching and mentoring, change management and staff continuous learning. You will be able to learn from your colleagues and share your experiences. You are sure to be inspired and take away new ideas.

D. DH/DS SIG

The Transforming Digital Scholarship Model

DH/DS SIG Convener Xuemao Wang, dean and university librarian at the University of Cincinnati, is now forming a programming committee for next year's conference in Kuala Lumpur. The SIG will host its own two-hour program, an interactive and participatory session, incorporating feedback received from the Wrocław conference and the expertise of a diverse and international committee.

The tentative program theme is "The Transforming Digital Scholarship Model – From Service Provider to Interdisciplinary Partner." It will feature "lightning talks" with speakers planned from five continents. The session will capture emerging global development trends and DH/DS practices in library and information services settings, with particular attention given to new development trends to elevate a library-based DH/DS center from a service unit to an academic and research unit in a higher education environment. The session will be interactive, providing the audience with an opportunity to participate in a moderated discussion with the panelists, as well as the audience at-large. The SIG will also participate in joint sessions with the Special Collections Section, discussing digital scholarship core competencies for special collection librarians, and the Social Science Section, on text and data mining in the digital scholarship environment.

ANNOUNCEMENT

IFLA is coming to Greece: World Library and Information Congress 2019 to be held in Athens.

